



“I feel I’m making a difference”

Administrator Debra, who works part-time in our Housing Services team in Worthing, enjoys working with like-minded people and making a difference to people’s lives.

“When I joined the Community Relations department of a large company several years ago, I found the work fascinating and rewarding,” Debra says. “I went on to work with an international charity, supporting the Director of Fundraising and helping to develop relationships with donors. I then wanted to find a role where I was more directly involved with the charity’s beneficiaries.

“When I saw my Outreach 3 Way position advertised, I did some research and was impressed by the organisation’s approach, its commitment to training and its plans for the future.”

So, what does Debra’s role involve? “I work with a small team of managers. The job advert referred to a “busy and rewarding environment” and that’s exactly what it is!” Debra comments. “A large number of staff work in our supported living team, all doing different shifts and supporting a variety of clients.”

“It’s important to be organised and have a plan for each day, but you also have to be flexible, as situations arise with a client or property where you have to respond immediately,” Debra observes. “The organisation puts great emphasis on training for both office staff and support workers,” she adds.

And the best aspects of the job? “ Firstly, variety,” Debra says. “There are always opportunities to get involved and take on new things. My contribution, experience and opinions are valued. Secondly, I work with a great team of like-minded people, who have the best interests of our clients at heart. Thirdly, and without a doubt the most important factor for me, is meeting the clients and seeing that what I do here in the office is directly helping to improve someone’s life. I genuinely feel that I’m making a difference.”

